

PROJECT NAME:
Heating and Electrical

CLIENT:
Solihull Community Housing

M&E ORDER VALUE:
£3m / annum

CONTRACT LENGTH:
2016-2022

Originally operating as Solihull Community Housing's (SCH) electrical contractor in 2012, due to consistently high levels of service Dodd Group was awarded 100% of the gas and electrical works in 2014, before successfully re-tendering the entire contract again in 2016.

We provide planned and 24/365 reactive gas servicing, maintenance, installations, repairs and electrical testing, repairs, rewires, upgrades and improvements works to 8,300 properties across Solihull.

Cost Efficiencies

- Worked alongside gas engineers to reduce fitting packs; reducing the cost of each heating installation by 8%
- Replaced filter manufacturer to further reduce heating installation costs by 0.25
- Conducted a pricing exercise with boiler manufacturer to reduce installation costs by a final 2%
- Reduced gas servicing costs by 9.27% and out of hours heating repair costs by 8.37%, saving £20,000 since January 2017
- Exchange post-installation surplus materials for supplier credit
- Completed an additional 312 EICRs within the allocated electrical budget
- Reduced electrical testing costs by 5.9% overall, by completing first time fix repairs on category 2 items, preventing return visits

Key Information:

- Long term, Open Book Partnership
- Female Gas Engineer is a full trained Liaison Officer
- Inducted 13 inherited engineers from 2 incumbent contractors via TUPE
- Undertook the gas works 18 months' early, upon request, mobilising in 2 weeks

