



Dodd Group



Building and Retrofit

Collaboration, Commitment, Care

ABOUT US



1000+
DIRECTLY EMPLOYED
STAFF INCLUDING
500+ ENGINEERS



**WORKING IN OVER
360,000**



£500m+
ORDER BOOK



21 
OFFICES
ACROSS
ENGLAND
AND WALES 


R²SPA
Gold Award
WINNERS
2019-2023

 **BUILDING
COMMUNITIES
AWARDS 2023**
WINNERS
CONTRACTOR
OF THE YEAR

**MEMBERS
OF THE**
 **Social Value
Portal**

Have you seen our other brochures?



Building and Retrofit



Property Care



Facilities Management



Supported Living



Decarbonisation

Dodd Group Summary

At Dodd Group we are proud of our heritage, having remained a family-owned business since our formation in 1947. The family values instilled within our company ensure that we make a real difference to the communities in which we operate. We provide affordable and energy-efficient electrical, mechanical, and building fabric design, installation, and maintenance services to circa 360,000 properties across the UK.

Providing National coverage from 21 Regional offices our established teams deliver exceptional day-today service for our clients. Our Head Office in Shropshire, provides centralised support for QHSE, welfare, fleet, waste management, IT and Social Value. We pride ourselves on our well-developed local supply chains with long-standing working relationships.

With over 1000 directly employed colleagues we have a wealth of technical expertise at our client's disposal. We operate to the highest standards with an abundance of tried and tested procedures/processes within our governance frameworks to ensure safety, quality, and value.

Retrofit and Building Services at Dodd Group

In 2016 we expanded our service provision into Property Retrofit programmes alongside our M&E contracted works. We have since completed multiple projects with an annual turnover of £8m, delivering services to Birmingham City Council, Solihull MBC, & Solihull Community Housing.

To meet market demand we created a dedicated Retrofit team working on large-scale sprinkler schemes, fabric and decoration works; supporting programmes on government Sustainable Warmth Schemes (LAD2/LAD3 and HUG1/HUG2), SHF and client funded Route to Zero works (including public buildings and education). Our scheme at Solihull Community Housing was Refurbishment Project of the Year Runner Up, in the EEM 2023 Building Communities Awards.

To further diversify our service offering, in 2021 we created a dedicated Decoration programme division. Many of our contracts in the Social Housing, Education and Wider Public sectors have involved coordinating internal/external decoration projects within wider works programmes.

The Retrofit and Building Services team work collaboratively with our clients to ensure the complex requirements of PAS2030:2019 and PAS2035:2019 are adhered to, providing further confidence via our Trustmark Accreditation.

We also support clients in accessing finance and funding mechanisms from Central and Regional Government, and third-party finance and funding routes.

CASE STUDY

SOLIHULL COMMUNITY HOUSING (SCH) – SPRINKLER SYSTEMS

PROJECT DETAILS

Contract Type: Installation of Automatic Water Suppression Systems

Value: £13.7 million

Duration: April 2021 – May 2023



Scope of works

As part of our contract with Solihull Community Housing, we provide the installation of Automatic Water Suppression Systems to 37 high-rise tower blocks, preserving 'Life Safety' in flats and communal areas. The contract involves coordination and management of multiple trades, including:

-  Electricians
-  Sprinkler engineers
-  Pipe fitters
-  Carpenters
-  Painters
-  Fire alarm engineers
-  Fire-stopping operatives

The installation programme involved installing 6-8 sprinkler heads per flat and included completion of all associated pipework, individual pressure tests, isolation valve installs, internal drilling through party walls, all associated fixing, timber pipe boxing, associated building works and associated temporary and final fire stopping.



EEM Efficiency East Midlands Ltd

EEM BUILDING COMMUNITY AWARDS 2022 FINALIST FOR “REFURBISHMENT PROJECT OF THE YEAR”

KEY INFORMATION

Monthly Completion of Works: 113%

Resident Satisfaction with Service: 95%





Conformance to Target Cost: 97%

Management of SHEQ: 100%

Zero Complaints: 100%

Design

In June 2021 national Fire Regulations were changed significantly and SCH requested we upgrade the full programme to deliver to the new specifications. At this point in delivery 2 Blocks had been fully completed and handed back to SCH. The programme was paused, reviewed, redesigned and re-budgeted to accommodate the new requirements, which included the following significant changes:

Before Change	After Change
 External water tank 6,000 L	24,000L and full review of tank placement support structure and diameter of piping
 No communal area sprinklers	now required
 1 sprinkler pump	resilience required so additional pump added
 One power source	alternate power supply required, extra generator added

We redesigned the full technical specification, including drawings, and engaged with the Fire Service and local authority Building Control to ensure the design fully met the new regulatory requirements. Blocks already mid-works were converted to the new specification immediately, and the remainder of the programme recommenced in under 12 weeks. Those already completed to 2014 regulations have been rescheduled for the end of the programme.

We have focussed on customer engagement throughout with a dedicated, highly visible RLO team. Demonstrating the efficiency of our mobilisation and resilience of our supply chain, we were the **first company nationally** to complete works to the 2021 regulations.



Social Value

Recognising the significant challenges with Fuel and Food poverty we have targeted our social value commitments to supporting the local community. In December 2022 we donated £1,000 to a foodbank next door to one of the high-rise blocks we have been working in. We have also donated and fitted almost 1,000 LED lightbulbs within the flats we are retrofitting. These bulbs last approximately 3 years and are significantly cheaper to run.

CASE STUDY

ACIVICO

PROJECT DETAILS

Contract Type: Full Mechanical, Electrical and Construction Services

Value: £13.7 million

Duration: April 2021 – May 2023



Scope of Works

Dodd Group were awarded first place on Lot 2 of the CWM2 Repairs and Maintenance Framework in March 2020 and are currently undertaking the role as main contractor, delivering complete maintenance, repairs, and refurbishment projects to Acivico Ltd. The works cover circa 900 commercial properties, including 90 schools and 450 corporate/ public buildings.

During an average year as part of this partnership, we complete 20 major projects covering a variety of Internal / External Refurbishment programmes. Projects range from £50k over a few weeks, through to +£400k over a period of months. Our multi-disciplinary team deliver a wide range of services for this contract, incorporating the following:

- Electrical System refurbishment
- Heating System refurbishment
- Plumbing System refurbishment
- Fire Safety systems installation & refurbishment
- Flooring replacements
- Door & window replacements
- Drainage
- Roofing works
- Carpentry
- Plastering
- Stonemasonry
- Decoration
- Security/fencing systems

KEY INFORMATION

Ratio of Projects delivered to budget: 100%

Ratio of Projects delivered to time: 100%

Project Safety Management Performance: 100%

Customer Feedback Scores: 100%



Social Value

We continuously monitor and measure our social value contributions with Acivico, deploying a social value coordinator and working toward pre-agree targets recording on the contract Social Value Portal account. We are particularly proud of our Community Project at Kitwell Primary School. Our team created a £10,000 sensory room providing partition walls, new flooring, electrical works and a sensitive decoration scheme. This is a safe place to stimulate and develop their physical and mental health as well as a welcoming environment for the children to relax in.



Kitwell Primary School: After

I would like to sincerely thank you for the exceptional service that you have provided and the professional manner in which you managed our recent project. Every element from start to finish was well planned and calculated, which meant the whole experience was extremely positive and stress-free. Having you present and involved at every stage of the process provided us with insightful advice and direction. I would highly recommend the services of all those involved



Headteacher of Storywood School

Added Value

Our teams expertise and our approach to partnering and transformative relationships is demonstrated by the process evolution we have promoted within both organisations. We now conduct periodic LEAN sessions with Acivico, reviewing opportunities to improve the process interface between our operations and elevate service delivery. Utilising this approach we adapted our quote process and simplified the Acivico approval process to a "one action uplift" with a higher value of £2,000. This significantly reduces time between problem identification and rectification. It minimises onerous administration processes and improves efficiency for both parties, ultimately improving the end user experience.

CASE STUDY

BIRMINGHAM CITY COUNCIL (BCC) – LAD3 RETROFIT

PROJECT DETAILS

Contract Type: Domestic Energy Efficiency Retrofit

Value: £3million - £5million

Duration: Oct 2022 - 2023



Scope of Works

Utilising the LAD3 funding stream, BCC identified two postcodes with a high percentage of properties likely to meet the poor-EPC rating and low-income criteria. Working as a subject matter expert for BCC, and alongside Acivico and Action on Energy we collaborated on a resident engagement programme to promote the opportunity and answer questions.

The following retrofit workstreams are included in the programme:

- External Doors & Window Upgrades
- Loft / room-in-roof insulation
- External / Internal / Cavity Wall Insulation
- Ventilation Strategy
- PV Roof panels
- LED Light Upgrades
- High Heat Retention Storage Heaters (HHRSH)
- Air Source Heat Pump (ASHP) – completed alongside fabric retrofit workstreams to maximise energy efficiency



KEY INFORMATION

Properties Loaded into PASHUB: 630

Properties in installation phase: 573

Average spend per property: £10,000

The first visit from your team was to correct door gaps to improve ventilation, the 2 man team were well mannered, professional and talked us through what and why this was required, excellent team.



Team 2 Electrician fan fitting, again as above all explained, excellent interpersonal skills, clean, professional job I cant fault.

Team 3 window fitting, expected some decor or plasterwork damaged, really expected this and I am amazed that not damage whatsoever, didn't even have to touch up any paintwork or wipe down a sill. Again excellent team of people, all the staff involved from initial phone calls, surveys, to final sign off visit, excellent cant fault anything. Certainly recommend you to everybody

Resident, Severne Road, Birmingham

Process Management

Due to the complex, exacting and prescriptive nature of the route to funding, and our experience on previous LAD2 schemes, we employed a dedicated Project Process Manager with prior experience in government funding processes. They ensure all requirements are met during the various work stages, with Trustmark lodgement achieved and funding fully secured upon completion of the works. This attention also ensures we capture all required information whilst at a resident's home, negating a revisit.

Resident Communication

Due to the multiculturalism of Birmingham, particularly within the identified postcodes, language and cultural barriers can be a risk to resident engagement project success. We already utilise LanguageLine, a 24/7 translation service with supporting communication between over 200 languages. On this contract we collaborated with MECC Trust, a local charitable trust, on Energy Café's to overcome many of those barriers and ensured that the projects aims are articulated correctly, reaching residents in need of this type of project.

As per schedule windows and doors were fitted within the time. Work



was carried out with care and consideration. Both workers communicated well and informed us of what was happening at each stage. After each section they were thorough in cleaning despite the weather. Our home is so much warmer now and we have not experienced any faults. Thanks to your company and to your workers."

Resident, Brunswick Road, Birmingham

As a national contractor with over 75-years industry experience, the majority of our business, and therefore the bulk of our experience, is through partnerships with local authorities and housing associations. An elevated level of repeat business has enabled us to develop long-term relationships with clients whilst retaining our family ethos, which sets us apart from corporate organisations with whom collaboration can be a challenge

For all of our partnerships, we create partnering charters which allow us to:

- Identify communication channels and increase efficiency of programmed works
- Ensure all parties understand/commit to their collaboration responsibilities
- Outlines how we will achieve the desired partner-relationship
- Promote Collaborative Working 'Best Practice' in all areas

Length of Partnerships:

At Dodd Group we are proud of the length of many of our existing partnerships:

**24
YEARS**
Dudley
Metropolitan
Borough Council



**22
YEARS**
Cannock Chase
District Council



**21
YEARS**
Great
Yarmouth
Norse



**17
YEARS**
Solihull
Metropolitan
Borough Council



**12
YEARS**
Plymouth
Community
Homes



Solihull MBC have worked with Dodd Group for over 14 years firstly under a traditional Schedule of Rates contract and then under an innovative Open Book Partnering Agreement since 2007. The Property Care Team under the leadership of Mathew Lewis and his Senior Management team have truly adopted the culture of working in Partnership, being co-located with us and embedding openness, co operation and a drive for continuous improvement.

**Head of Corporate Property Services
at Solihull MBC**

The success of the partnership has been built on robust integrated systems, excellent working relationships and high customer satisfaction levels. Dodd are able to flex to the demands of our needs, providing good quality workmanship and a high volume throughput of works, ranging from small minor repairs to complex refurbishment projects, adopting an innovative and sustainable approach to the solution.

**Engineering Manager at
Warwickshire CC**

Dodd Group has secured places on the following frameworks; providing an alternative tendering route for our clients to achieve value for money.

Advantage South West: Electrical Testing 7 Repairs 2022-2026

Advantage South West: Heating System Servicing, Maintenance Repair and selected Replacement 2021-2025

CWM2: Repair & Maintenance 2020-2024

Crown Commercial Services: Demand Renewables 2023-2027

Eastern Procurement Ltd: Heating Installations, Servicing & Maintenance 2020-2024

Efficiency East Midlands: Electrical Works 2020-2024

Efficiency East Midlands: Heating & Hot Water Systems 2021-2025

Efficiency East Midlands: Cyclical Interior & Exterior Decoration 2023-2027

ESPO: Facilities Management 2021-2025

Fusion 21: Building & Asset Improvement Works-Electrical Works 2019-2023

Fusion 21: Building Safety & Compliance-Electrical Testing & Electrical Works 2021-2025

Fusion 21: Energy Efficiency 2020-2024

Fusion 21: Heating & Renewables 2020-2024

Fusion 21: Reactive Repairs and Empty Buildings 2022-2026

Fusion 21: Refurbishment, Construction, New Build and Modular Building Works (Internal and External Refurbishment) 2023-2027

Fusion 21: Workplace & Facilities - Building Engineering Services (M&E) 2021-2025

Greener Futures Partnerships: Decarbonisation Delivery 2023-2027

Norfolk County Council: Building Maintenance and Associated Works 2018-2023

Norse: Electrical Services 2019-2023

Nuneaton & Bedworth BC: Level Access Showers 2020-2025

Plymouth Homes: Reactive Maintenance Works (Electrical, Gas, Plumbing) 2022-2026

Procure Plus: Heating Servicing & Repairs 2020-2024

Procure Plus: Low & Zero Carbon Technologies - ASHPs 2021-2025

South East Consortium: Gas Servicing & Maintenance (including installations) 2019-2024

Solihull MBC: Property Services & Maintenance Partnership 2016-2024

Staffordshire County Council: Responsive Property Maintenance & Minor Works (Building, Plumbing, Mechanical, Electrical) 2022-2026

United Living: Electrical Sub-contractors for Property Services 2022-2026

United Living: Plumbing and Heating Sub-contractors for Property Services 2022-2026

OUR LOCATIONS

NORTH EAST

1. Unit 3, The Warehouse, Wellington Drive,
Wynyard Village, Billingham TS22 5QJ

NORTH WEST

2. Office 2, Building 18, Clock Tower Park, Newhall
Campus, Longmoor Lane, Liverpool, L10 1LD
3. Unit 8, Rugby Park, Bletchley Road,
Heaton Mersey, Stockport SK4 3EJ

WEST MIDLANDS

4. Stafford Park 13, Telford TF3 3AZ
5. Unit 25/27 Wulfrun Trading Estate
Stafford Road Wolverhampton
West Midlands WV1 1PA
6. Unit 1, Rabone Park, Rabone Lane,
Smethwick B66 2NN
7. Unit 4, Quartz Point, Stonebridge Road,
Coleshill, B46 3JL
8. Chapelhouse Road Depot, Chapelhouse Road,
Chelmsley Wood, Solihull, B37 5HA
9. Units 3 and 4 Ptarmigan Place
Attleborough Fields Industrial Estate
Nuneaton CV11 6RX

EASTERN

10. 20 Quarry Park Close, Moulton Park
Industrial Est, Northampton NN3 6QB
11. c/o Copley Estates, Dunlin Suite,
Middle Court, Copley Business Park,
Babraham, Cambs CB22 3GN
12. Oldmeadow Road, King's Lynn PE30 4LB
13. The Oaks, Kirby Bedon, Norwich, NR14 8RS
14. Unit 5, Hewett Road, Gapton Hall Ind Est,
Great Yarmouth NR31 0NN

WALES:

15. Old Field Road, Pencoed,
Bridgend CF35 5LJ

SOUTHERN

16. Ground Floor, Unit 5, Westfield Park,
Clevedon, BS21 6UA
17. 19 Orchard Business Centre, Sanderson Way
Tonbridge, Kent TN9 1QF
18. Units 3 and 4, Brookside Centre, Auckland Road,
Southampton SO15 0SD
19. The Engine House, The Old Broadclyst Station,
Exeter, EX5 3LY
20. Unit 12, Lister Mill Bus Park, Lister Close,
Plympton, Plymouth PL7 4BA
21. Wheal Rose, Scorrier, Redruth, Cornwall,
TR16 5DE



Dodd Group

CONTACT DETAILS
Enquiries@doddgroup.com
0121 565 6000