



Dodd Group

Enviro Care



Environmental Care You Can Trust



WHAT IS ENVIRO CARE?

Enviro Care is a division of the wider Dodd Group, a trusted family-owned business which has been providing excellent standards of property services throughout the UK since 1947.

Our speciality is in providing environmental solution services, including pest management, bird deterrent, grounds maintenance, hygiene solutions, waste management and property clearances.

With our proven commitment to sustainable practices and a personal approach to customer relationships, it's no wonder we've developed a reputation for excellence with businesses of every size and are trusted by over 200 companies throughout the UK within a multitude of business sectors.



“Enviro Care provide an all-round excellent service. I have worked alongside key members of the management team for over 20 years. They provide a professional, consistent high standard of service. They are a very competent pest management business. I have no hesitation in recommending their services.”

**Trevor Green, Examiner
for the Royal Society
for Public Health**



Pest Management

Pests such as rodents, cockroaches and flies can carry diseases and contaminate food, surfaces and products. We provide proactive and responsive pest management control measures to protect health, reputation, assets and profitability.

With a focus on early detection, problem-solving, and clear communication, our thorough and effective pest management service will keep your business safe, welcoming to customers and compliant with environmental and health-related regulations.



Bird Deterrent

Bird activity can cause serious hygiene risks, structural damage and reputational harm. Our professional bird deterrent services offer reliable, long-lasting protection using humane and compliant methods.

We offer solutions including bird netting, stainless-steel spikes for ledges and structures, discreet post and wire systems and natural bird of prey flights utilising our trained falcons. Each system is custom-designed to deliver effective control while preserving the appearance of your property.



Property Clearance

Our property clearance specialists handle everything from single-room void clearances to full-site removals. We responsibly dispose of unwanted items and waste and prepare properties for sale, renovation, or new occupancy with minimal disruption. We are also able to provide rigorous deep cleaning of sites facing issues around contamination or infestation.



Grounds Maintenance

A well-maintained external environment reflects the quality of your brand and supports a safe, professional workplace. Our commercial grounds maintenance services are designed to enhance the appearance, safety and functionality of your business premises year-round.

We provide flexible, scheduled maintenance programmes tailored to your site, operating hours, and business needs. Our services include grass cutting, lawn care and hedge trimming, as well as weed control and management of invasive species. We are also experienced in shrub, tree and flowerbed maintenance, and offer additional services including litter clearance, seasonal maintenance and hard-surface upkeep in areas such as car parks.



Hygiene Services

Our professional hygiene solutions are designed to create clean, safe, and compliant environments across commercial, public sector and residential sites. We offer a range of services including the supply and servicing of washroom hygiene systems and supplying soft washroom products such as soaps, sanitisers and dispensers.

We also offer graffiti removal and jet washing of pathways, car parks, forecourts and entrances. Our services help to maintain high hygiene standards while improving presentation and protecting surfaces.





WHY CHOOSE ENVIRO CARE?

Tailored Environmental Solutions

We don't believe in a one-size-fits-all approach. No matter the size of your business, we'll take the time to build a relationship with you where we'll get to know your unique needs, helping you to deliver the very best to you and your customers. We'll work closely with you to assess every site, system and stakeholder need so that we can deliver a custom solution which is simple, sustainable and meets your goals.

Compliance Without Compromise

Pest management is tightly regulated to ensure the safety of humans, non-target animals and the environment. Our technicians receive regular training in the latest legislation and best practices to ensure we enable our clients to stay ahead of regulations and keep their community safe.

Ethics and the Environment

Our IPM model of pest management focuses on harm reduction. We use sustainable and ethically conscious practices when managing pests, including prioritising non-toxic solutions. When the use of chemicals is deemed necessary, our trained pest technicians will perform a risk assessment and use minimal, targeted pesticides, protecting local ecosystems by following recognised CRRU standards.

Proactive Service Culture

Enviro Care doesn't just respond to issues— we anticipate them before they arise. We'll design a plan of scheduled maintenance to suit your business and will utilize regular reporting and smart monitoring tools to identify issues before they become larger problems. This proactive approach saves our clients time and money while minimizing disruption.

Uncompromising Customer Service

In a climate of automated customer service chatbots and outsourced call centres, we believe in a personal touch. When you choose Enviro Care, you'll benefit from 24/7 access to our industry experts and tailored advice. With our dedication to high-quality ongoing support, we're proud to have built a catalogue of long-lasting clients who trust in us.

Our Stellar Staff

Our pest management technicians are highly trained professionals, combining in-depth knowledge of pest behaviour with practical skills to prevent and control infestations. Our pest management technicians receive regular training and are accredited with the National Pest Technicians Association's Basis Prompt CPD scheme, ensuring they are fully compliant with the latest legislation and best practice. Our technicians also hold a Level 2 Award in Pest Management from the Royal Society for Public Health (RSPH)

Integrated Expertise

We take a truly integrated approach to environmental solutions, from design and delivery to compliance and sustainability. Unlike standalone environmental service providers, choosing Enviro Care allows you to benefit from our seamless relationship with larger Dodd Group services, including M&E, Facilities Management and compliance divisions. We're a one-stop solution that reduces fragmentation, simplifies communication and minimises both risk and cost for our customers.





WHY DO WE NEED PEST MANAGEMENT SERVICES?

Pest management is an important measure in protecting the public from hazards which come along with pest infestations, such as disease, nuisance behaviour, environmental hazards and contamination. Where pests pose a risk, intervention is essential to protect the human population and maintain customer loyalty and trust.

Poor quality pest management is damaging to businesses, costing UK enterprises an estimated £1.77 billion per year. Failure to meet proper legislative standards of hygiene can result in prosecution, fines and, in extreme cases, the closure of businesses.

Quality pest management solutions bring tons of benefits, including:

- Protecting employees and customers
- Preventing the loss of stock
- Safeguarding the reputation of your business
- Supporting a safe working environment
- Ensuring an appealing, welcoming atmosphere for customers
- Protecting buildings from damage, such as the risk of rodents chewing through electrical cables

Here at Enviro Care, we use Integrated Pest Management (IPM), the recommended legal framework for sustainability and harm reduction in pest management.

IPM focuses on prevention and proactive measures to monitor pest activity, minimising the need for reactive treatments like pesticides, which can pose risks to local habitats and non-target animals.

IPM utilises a risk hierarchy made up of a three-step approach:

1 PREVENTION

Prevention is the best cure, and we apply that philosophy when approaching any new site. Our fully trained operatives use investigative techniques along with in-depth knowledge of the habits of pests to design a unique plan to suit your business needs, prioritising humane wildlife deterrents. These might include measures such as proofing your premises by sealing off any entry points and eliminating access to food or water sources to discourage pests.

2 MONITORING

Without regular monitoring and early intervention, small issues can snowball. We regularly visit each of our client sites to monitor pest activity, identify patterns of pest behaviour and adapt our strategy. We use tools like placebo monitoring baits to help us determine what species are active and their population numbers, as well as to help acclimatise animals to our bait stations.

Our routine site inspections include the servicing of any anti-pest measures we've previously installed, an important step in maintaining cleanliness and preventing the secondary poisoning of non-target animals. We also create an in-depth report on the completion of each visit, which details our findings and any next steps.

3 CONTROL MEASURES

In instances where quality prevention and monitoring alone are unable to achieve the best results, our licensed pest technicians will implement risk-assessed control measures to eliminate pests. Our approach is environmentally conscious, favouring non-toxic methods, and we completely avoid the use of glue traps when tackling rodents, as these have been deemed to cause unnecessary suffering to target animals.

Sometimes the targeted use of pesticides is deemed necessary in areas of high pressure or where pests pose an immediate risk. We follow COSHH standards and are proud to be part of the CRRU's Rodenticide Stewardship Scheme, ensuring the responsible use of chemicals and that this type of intervention is only used as a temporary measure and last resort.

CLIENTS & TESTIMONIALS

Total Support Services

Total Support Services are a leading supplier of soft services for numerous high-end retailers. As a specialist subcontractor, we carry out pest management, bird deterrent and grounds maintenance elements of their soft service provision, including:

- Formulating & providing pest management strategies for each site
- Carrying out specialist hygiene and site-proofing measures
- Installing pest management controls such as exterior and interior rodent points (including monitoring baits, traps and targeted rodenticides as required)
- Conducting monthly visits to inspect, clean and service rodent points
- Safe disposal of waste
- Carrying out routine site surveys
- Creating site-specific reports with recommendations on preventative or responsive measures
- Continually adapting site plans to ensure the ongoing safety and security of the premises



"We are incredibly pleased with the work from Dodd Group's Enviro Care services. They are always professional, reliable and always communicate clearly through all jobs. The quality and efficiency of their work is exceptional."

**Nuala Fitzgerald, Senior
Operations Administrator at
Total Support Services**

Ryland Specialist Cars

Ryland Specialist Cars is a dealership specialising in the selling & servicing of high-end luxury vehicles including Porsche, Bentley & Rolls Royce. Due to the high value of their products, storage of these supercars requires high levels of security and protection. This includes protection from rodents and insects that can cause substantial damage to vehicles if not properly managed. We currently maintain 8 of Ryland's dealerships, spread across the south-west of England and the Midlands. We are engaged in:

- Pest management in and around buildings, including installing and maintaining tamper-resistant rodent points
- Installation of devices to manage flying insects
- Carrying out monthly site visits and surveys, and creating site-specific reports
- Specialist hygiene and site proofing measures
- waste disposal services



"From start to finish, all the team members were approachable, friendly, and open. They are very competent in completing the tasks set by the customer to the highest standard. I highly recommend the team at the Dodd Group."

**Tim Hower, FM Manager at
Ryland Specialist Cars**

London Cambridge Properties

London Cambridge Properties, part of the prestigious M Core collective, is a leading investment and property management company managing over 1,000 retail operating estates across the UK. We secured a rolling building services management contract with the company in 2025, delivering services across 56 of their shopping centres, including:

- All pest management requirements
- Falconry, used to disperse nuisance birds
- Refuse management and bin collections
- Cleaning services
- Grounds maintenance
- Additional ad-hoc services, including fly-tipping removal



"Enviro Care consistently deliver a swift and highly professional service and are extremely accommodating, often going above and beyond to meet our operational needs. Their responsiveness, reliability and attention to detail have been invaluable across a diverse and challenging portfolio. We have complete trust in their ability to deliver a dependable, high-quality service every time."

■ **Representative from MCore Group**



LCP.
part of M^{Core}



"We have had a great experience with Enviro Care. Their team have been professional and prompt in helping us to tackle several pest problems on our sites which had not been dealt with by previous companies. They have now been identified and efficiently dealt with in a professional manner, and we will look to introduce the remaining BDMAT sites to Enviro Care services."

■ **Mark Cosgrove,
Birmingham Diocesan
Multi-Academy Trust**



BDMAT
Birmingham Diocesan
Multi-Academy Trust



DISCOVER THE DIFFERENCE ENVIRO CARE CAN MAKE

No matter your needs or the size of your business, Enviro Care has the expertise, resources and commitment to deliver ongoing, high-quality support. With years of proven excellence and a commitment to stellar customer service, you'll know you're in great hands when you partner with us.

Read on to discover how our simple, streamlined approach to pest management can work for your business.



ENVIRO CARE'S 3 STEPS TO SUCCESSFUL PEST MANAGEMENT

1 Site Assessment

When you first partner with Enviro Care, we'll arrange for one of our experienced surveyors to visit your site. They'll conduct a thorough assessment of your site's needs and will create a detailed report outlining their recommendations.

Our reports go above and beyond what you'll find with other pest management services. They are designed to help you understand why certain issues may have arisen and how we can work together to prevent them in future. We'll then work with you to design a tailored plan of action to suit your needs.

2 Monitoring and Maintenance

Once we've put a bespoke plan in place, we'll take initial preventative steps. This may include measures such as sealing off entry points and placing bait boxes to monitor pest activity. Once any immediate issues have been resolved, we'll begin regular site visits at a baseline of 8 visits per year, though monthly visits are recommended for best results.

During each scheduled visit, our technicians will service previously installed measures and will conduct a thorough inspection of the site to identify emerging risks before they can become issues. Where need is identified, we'll adapt our strategy and take further measures to ensure your site meets the highest standards while following strict health, safety, and environmental protocols. You'll receive a detailed report at the end of each visit.

3 Ongoing Customer Support

Our support extends beyond our in-person visits— you'll also be able to reach our experts at any time over the phone. We pride ourselves on taking the time to build real, trusting relationships to deliver client-focused solutions, ensuring that even the smallest businesses reap the biggest rewards when choosing Enviro Care.

35 
**YEARS OF
COMBINED
EXPERIENCE**





**ETHICALLY AND
ENVIRONMENTALLY
RESPONSIBLE**



**CRRU
CERTIFIED**

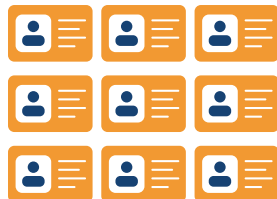


**UTILISING IPM
PRACTICES**

**COSHH
COMPLIANT**



**MEMBERS
OF THE NPTA**




SERVING
OVER 260
**COMPANIES
NATION-WIDE**



**OVER 1,400
SITE VISITS
CONDUCTED
PER YEAR**

**WILDLIFE
AWARE
ACCREDITED**



Adherence to Legislation

Our dedicated team have over 35 years of combined experience in delivering safe and effective pest management and a thorough understanding of relevant legislation and best practice. We keep on top of developments in the field to ensure that we always fulfil our regulatory obligations to the highest standard, including measures set out by:

- Health and Safety at Work etc. Act 1974
- Control of Substances Hazardous to Health (COSHH) Regulations 2002
- Food Safety Act 1990 (especially in food premises)
- Wildlife and Countryside Act 1981
- Integrated Pest Management (IPM) principles to meet legal and best-practice standards

OUR LOCATIONS



Dodd Group

NORTH

1. Stockton-on-Tees (TS22 5QJ)
2. Liverpool (L10 1LD)
3. Stockport (SK4 3EJ)

MIDLANDS

4. Mansfield (NG17 2JN)
5. Telford (TF3 3AZ)
6. Wolverhampton (WV1 1PA)
7. Walsall (WV12 5QU)
8. Birmingham (B66 2NN)
9. Coleshill (B46 3JL)
10. Solihull (B37 5HA)
11. Nuneaton (CV11 6RX)
12. Northampton (NN3 6QB)

EASTERN

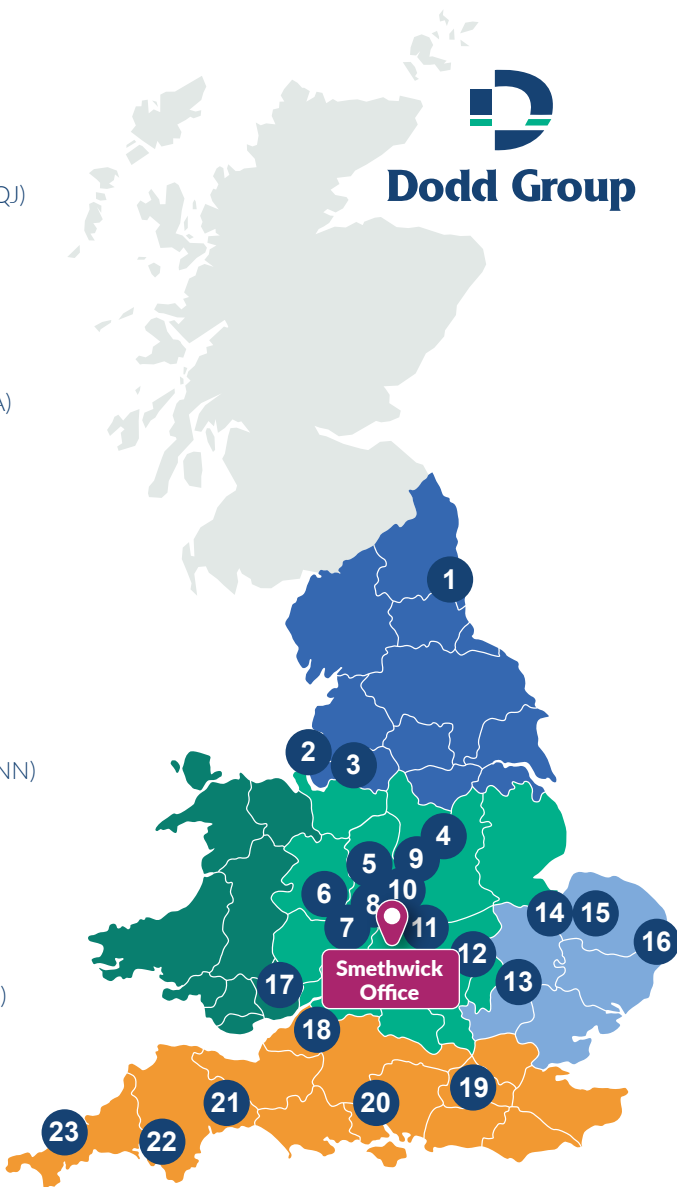
13. Cambridge (CB22 3GN)
14. Kings Lynn (PE30 4LB)
15. Norwich (NR14 8RS)
16. Great Yarmouth (NR31 0NN)

WALES

17. Bridgend (CF35 5LJ)

SOUTHERN

18. Clevedon (BS21 6UA)
19. Kent (TN9 1QF)
20. Southampton (SO15 OSD)
21. Exeter (EX5 3LY)
22. Plymouth (PL7 4BA)
23. Cornwall (TR16 5DE)



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